भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)

BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

File No. BSNL C.O. GM (BB)/64-27/09-Broadband   **Dated: 20-04-2009**

To:
All Circle Heads
BSNL

Subject: Implementation of Motive application for Broadband Mutliplay Customers

The Services of Motive (Self Provisioning Server) are ready to be offered to the Broadband Multiplay customers. The same is proposed to be made live for the customers from 22nd[h] of April onwards. In order to extend the services of motive, the following implementation shall be effected:

(1) Periodically, once or twice a day, the motive server would be populated with the customer data for all the new connections automatically.
(2) Periodically, once a week, the motive database would be cleaned for deleted customers automatically.
(3) Link would be extended to customers and node in charges to SSSS portal in P3 portal to allow customers and nodes in charge to change the passwords.

The use of the Motive application as stated above will not result in any changes in the business flow for the existing and new customers

A detailed note on the same is attached alongwith in the annexure. All the field units are requested to kindly take necessary action accordingly.

The assistance of the following officers of Data Networks, Bangalore may be taken in case of any queries:

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Anil Jain
GM (Broadband)

Copy to:
(1) Dir(Plg. & NS), BSNL for kind information please.
(2) CGM(DNW), New Delhi for kind information and n/a please.
(3) GM(DNW), Bangalore for kind information and n/a please
(4) All Circle Broadband Coordinators for kind information and n/a please
(5) GM (BBO), BSNL Corporate office for kind information please.